					Priori	ty Performa	nce 2014/1	5 - Quarter	y Indicator	s									
Ref. No. Key Performance Measure	Departmental Responsibility	2008/09	2009/10	2010/11	2011/12	2012/13	Qtr 1	Last Year's Qtr 2	Performance Qtr 3	End of Year	Qtr 1	Qtr 2	erformance Resu	End of Year	2014/15 Target	Performance against	Target RAG	Direction Of Travel	Benchmarking London Nationa
Encouraging Civic Pride		Result	Result	Result	Result	Result	Qui	Qii 2	Qu's	2013/14	Qii 1	Qarz	Qii 3	2014/15		Target			Average Average
	Adult and Community Services			22.00/	22.0%	21.00/	200/	220/	249/	35%	369/	220/			No more than	On Torque	G	<b>^</b>	100/ 240/
1 Repeat incidents of domestic violence	Adult and Community Services			32.0%	22.0%	21.0%	26%	23%	24%	25%	26%	22%			28%	On Target		<u> </u>	19% 24%
2 The number of criminal damage offences	Adult and Community Services				1,928	1,583	358	754	1190	1,583	369	789			Reduction	On Target	A	<b>↔</b>	7.0% N/A
3 The number of serious youth violence offences	Adult and Community Services			207	236	145	31	75	120	176	41	83			Reduction	On Target	A	<b>↔</b>	No Change N/A
4 The number of residential burglaries	Elevate			1,573	1,710	1,835	400	699	1,101	1,470	261	576			-8%	On Target	G	<b>↔</b>	-15% N/A
5 The number of calls to the Council reporting Anti-Social Behaviour	Elevate .					6,445	1,409	2,951	3,860	5,106	1,340	2,795			Reduction	On Target	G	<b>↔</b>	N/A N/A
6 The percentage of household waste that is recycled or composted	Environment	24.91%	31.93%	30.9%	29.49%	26.38%	28.84%	27.91%	26.46%	24.80%	27.11%	Awaiting Data			N/A	N/A	N/A	1	N/A N/A
7 The percentage of land that has unacceptable levels of litter  Care leavers in employment, education or training (aged 19)	Environment	4.74%	10%	8%	7%	4%	(Tranche 1)	(Tranche 2)	(Tranche 3)	2%	1%	Awaiting Data			7%	On Target	G	1	N/A N/A Not Yet
8 (From 2013/14 onwards this indicator changed and now includes 19, 20 and 21 year olds)	Children's Services	49.20%	48.65%	48.98%	40.40%	56.40%	44.1%	50.0%	48.0%	51%	51%	54%			60%	On Target	A	1	Publishe 45%
9 The percentage of Council employees form BME communities	Human Resources	18.34%	18.47%	19.05%	21.28%	21.97%	22.39%	23.66%	24.60%	25.08%	27.25%	28.98%			N/A	N/A	N/A	1	N/A N/A
Enabling Social Responsibility																			
10 The number of leisure centre visits	Adult and Community Services			841,696	993,039	1,101,565	306,907	616,954	909,741	1,244,668	332,838	659,947			1,270,000	On Target	G	↔	Local Measure
11 The number of Active Age (over 60's) leisure memberships	Adult and Community Services			2,648	3,123	3,245	3,260	3,324	3,293	3,513	3,649	3,881			3,800	Exceeding Target	G	1	Local Measure
12 The number of active volunteers	Adult and Community Services	No	ot Available - N	ew Local Measu	re	1,733	510	901	1,282	1,719	344	565			200 Per Month	Below Target	Α	<b>J</b>	Local Measure
The proportion of social care clients accessing care and support in the home vidirect payments	Adult and Community Services				51.6%	49.07%	57.0%	65.5%	69.4%	72.3%	74.7%	75.2%			Increase	Exceeding Target	G	1	Local Measure
Number of successful smoking quitters aged 16 and over through cessation service	Public Health	1,022	1,303	1,115	1,115	1,069	431	325 (756)	233 (989)	185 (1,174)	124	109 (233)			700 (175 Per Qtr)	Below Target	R	T T	Local Measure
								(750)	(303)	81.7% (Jan 14-Mar 14		(233)			(273 ) C. Q.()				
Percentage uptake of MMR (measles, mumps and rubella) vaccination (2 doses) at 5 years old	Public Health	52.9%	69.9%	70.5%	81.96%	85.5%	83.8%	85.4%	80.9%	only) Awaiting final 2013/14 end of	82.2%	Awaiting Data			95%	Below Target	R	1	79.9% 88.5%
Percentage uptake of DTaP/IPV (diphtheria, tetanus, whooping cough and polio) vaccination at age 5	Public Health	N/A	71.43%	70.5%	82.65%	86.4%	85.1%	85.5%	82.4%	82.4% (Jan 14-Mar 14 only) Awaiting final 2013/14 end of	82.8%	Awaiting Data			85.1%	Below Target	A	1	77.3% 88.6%
The total Delayed Transfer of Care (DTOC) Days in month (per 100,000) (Better Care Fund Indicator)	Adult and Community Services			372.1 (Average)	435.2 (Average)	302.2 (Average)	187.0 (Average)	121.8 (Average)	146.8 (Average)	143.2 (Average)	123.5 (Average)	165.3 (Average)			225 (Average)	Exceeding Target	G	<b>↓</b>	N/A 280
18 Children's Social Care Assessments completed within timescales (45 days)	Children's Services		Not availab	le due to defini	ion change		48.1%	56%	67%	78%	70%	76%			80%	On Target	Α	<b>1</b>	Not Yet Not Yet Publishe Publish
19 The number of child weight referrals 20 The number of child weight referrals completed	Public Health Public Health			Awaiting Data Awaiting Data							Awaiting Data Awaiting Data	Awaiting Data Awaiting Data					N/A N/A	N/A N/A	N/A N/A N/A N/A
21 16 to 18 year olds who are not in education, employment or training (NEET)	Children's Services	8.9%	7.9%	6.9%	6.5%	5.4%	7.6%	15.3%	6.6%	5.80%	6.50%				At National Level	Below Target	R	<b>1</b>	3.8% 5.2%
22 The percentage of primary schools rated as outstanding or good	Children's Services	50.0%	47%	55%	59%	64%	64%	64%	64%	67%	67%	71%			100% By Dec 2015	Below Target	R	<b>1</b>	84.0% 80.0%
23 The percentage of secondary schools rated as outstanding or good	Children's Services	56.0%	63%	67%	67%	89%	89%	89%	78%	67%	67%	75%			100% By Dec 2015	Below Target	R	1	83.0% 71.0%
24 Pupil attendance at primary school	Children's Services		94.7%	94.9%	95.7%	95.6%				96%	Await	ing Data			Above National Average	On Target	G	N/A	96.0% 96.1%
25 Pupil attendance at secondary school	Children's Services		93.1%	93.5%	94.7%	94.9%				95%	Await	ing Data			Above National Average	On Target	Α	N/A	95.3% 94.9%
Timeliness of children in care placed for adoption following an agency decision that the child should be placed for adoption	Children's Services			81.8%	63.6%	66.70%	100%	100%	60%	53%	54%	58%			65-70%	Below Target	Α	1	Not Yet Publishe 74.0%
The number of Common Assessment Frameworks / Family Common	Children's Services			1054	832	721	206	186	260	339	303	250			N/A	N/A	N/A	1	N/A N/A
Assessment Frameworks (CAFs/fcAFs) initiated The percentage of children referred to Children's Social Care with Common Assessment Frameworks / Family Common Assessment Frameworks	Children's Services		Not Availa	able - New Loca	Measure		No	(392) ot Available - N	(652) lew Local Meas	(991) sure	7%	(553)			N/A	N/A	N/A	<b>1</b>	N/A N/A
(CAFs/fCAFs) in place Growing the Borough																		·	
29 The number of long-term empty properties	Housing Services		Not Availa	able - New Loca	Measure		No.	ot Available - N	ew Local Meas	sure	Awaiting Data	292			< 300	On Target	G	N/A	Local Measure
30 Average time taken to re-let local authority housing (calendar days)	Housing Services	No Data Available	52.47 days	30 days	29 days	43 days	63.33 days	76 days	68 days	71 days	73 days	68 days			30 days	Below Target	R	<b>1</b>	Local Measure
31 The number of licensed landlords	Housing Services	Available	Not Availa	able - New Loca	Measure		No	ot Available - N	lew Local Meas	sure	Awaiting Data	8749			N/A	N/A	N/A	N/A	Local Measure
32 The percentage of Council Housing rent collected	Housing Services		Not Availa	able - New Loca	Measure		97.49%	97.05%		97.35%	97.16%	(Applications) 96.80%			97.20%	On Target	G	1	Local Measure
The percentage of housing repairs and maintenance appointments made and				able - New Loca				ot Available - N	lew Local Meas		70.7%	89.4%			N/A	N/A	N/A	<u> </u>	Local Measure
kept  34 The percentage of all housing repairs and maintenance jobs completed on tim	e Housing Services		Not Availa	able - New Loca	Measure		No	ot Available - N	lew Local Meas	sure	90.5%	89.6%			N/A	N/A	N/A	J	Local Measure
35 The percentage of urgent repairs completed within Government time limits	Housing Services			able - New Loca				ot Available - N			95.5%	97.5%			N/A	N/A	N/A	<b>1</b>	Local Measure
36 The number of homeless applications received	Housing Services	No Dete		able - New Loca				ot Available - N			396	452			N/A	N/A	N/A	N/A	N/A N/A
37 The number of homeless applications accepted	Housing Services	No Data Available	224	269	246	664	205	474	707	874	161 (41%)	194 (43%)			45%	Exceeding Target	G	<b>↓</b>	N/A N/A
38 The number of households living in temporary accommodation	Housing Services	636	568	709	1,155	1,188	1,240	1,312	1,375	1,393	1,433	1,376			1,400	Exceeding Target	G	<b>1</b>	N/A N/A
39 Take up of housing offer by new social workers in Children's Services	Housing Services			able - New Loca		1		ot Available - N			0	0			N/A	N/A	N/A	<b>↔</b>	N/A N/A
40 The percentage of economically active people in employment	Strategy Team	63.40%	62%	62.0%	64.3%		62.5%	63.7%	64.5%	63.2%	Awaiting Data	Awaiting Data			N/A	N/A	N/A	N/A	N/A N/A

				His	torical Perform	nance			Last Year's	Performance		2	014/15 Current Pe	rformance Result	:s		Performance			Benchmarki
Ref. No.	Key Performance Measure	Departmental Responsibility	2008/09 Result	2009/10 Result	2010/11 Result	2011/12 Result	2012/13 Result	Qtr 1	Qtr 2	Qtr 3	End of Year 2013/14	Qtr 1	Qtr 2	Qtr 3	End of Year 2014/15	2014/15 Target		Target RAG	Direction Of Travel	London Nat
A We	Il Run Organisation		Result	Result	Result	Result	Result				2013/14				2014/15		Target			Average Ave
42	The percentage of Council Tax collected	Elevate	93%	92.9%	92.9%	94.1%	94.6%	29.40%	55.60%	81.30%	94.10%	29.50%	55.70%			94.00%	Below Target	A	<b>\</b>	N/A N
43	The percentage of rent collected including arrears brought forward	Elevate	N	ot Available - N	New Local Mea	sure	96.95%	N-	ot Available - N	lew Local Meas	ure	Awaiting Data	Awaiting Data			N/A	N/A	N/A	N/A	N/A N
44	The time taken to process Housing Benefit / Council Tax benefit new claims	Elevate	Old BVPI	26 days	27 days	20.05 days	22.77%	28 days	25 days	25 days	25 days	23 days	23 days			25 days	Exceeding Target	G	$\leftrightarrow$	N/A N
45	The time taken to process Housing Benefit / Council Tax benefit change events	Elevate	Old BVPI	14 days	16 days	13.7 days	17.92%	16 days	15 days	15 days	9 days	10 days	11 days			14 days	Exceeding Target	G	<b>\</b>	N/A N
46	The average number of days lost due to sickness absence	Human Resources	10.27 days	10.5 days	9.08 days	9.06 days	9.76%	8.12 days	7.84 days	7.81 days	7.88 days	7.38 days	6.26 days			N/A	N/A	N/A	<b>1</b>	N/A N
47	The percentage of Stage 1 complaints responded to within deadline	Elevate		No Data Availab	ole	60%	76%	68%	89% (78% YTD)	95% (83% YTD)	96% (87% YTD)	97%	Awaiting Data			100%	On Target	A	<b>│</b>	Local measu
48	The percentage of Stage 2 complaints responded to within deadline	Elevate	ı	No Data Availab	ole	58%	65%	61%	85% (71% YTD)	92% (75% YTD)	85% (78% YTD)	69%	Awaiting Data			100%	Below Target	R	<b>\</b>	Local measu
49	The percentage of Stage 3 complaints responded to within deadline	Elevate	ı	No Data Availab	ole	71%	86%	79%	68% (75% YTD)	82% (79% YTD)	82% (77% YTD)	100%	Awaiting Data			100%	On Target	G	<b>1</b>	Local measu
50	The percentage of complaints upheld	Elevate		No Data Availab	ole	48%	34%	34%	34% (34% YTD)	37% (35% YTD)	35% (35% YTD)	Awaiting Data	Awaiting Data					N/A	N/A	N/A N
51	The percentage of member enquiries responded to within deadline	Elevate		No Data Availab	ole	82%	83%	87%	90% (89% YTD)	98% (91% YTD)	96% (93% YTD)	99%	Awaiting Data			100%	Below Target	A	<b>1</b>	Local measu
52	The percentage of staff who are satisfied working for the Council	Human Resources		Not Avail	able - New Lo	cal Measure		65%	No Survey	62%	No Survey	72%				70% (Target To Be Agreed)	Exceeding Target	G	<b>↑</b>	Local measu
53	The percentage of staff who believe change is managed well in the Council	Human Resources	Not Available - New Local Measure				64%	No Survey	56%	No Survey	31%				50% (Target To Be Agreed)	Below Target	R	<b> </b>	Local measu	
54	The percentage of staff who believe our IT systems meet the needs of the business	Human Resources		Not Avail	able - New Lo	cal Measure		Not Asked	No Survey	Not Asked	No Survey	37%				45% (Target To Be Agreed)	Below Target	R	<b>1</b>	Local measu
55	The current revenue budget account position (over or under spend)	Finance	No Data Available	£4.4m Over Spend	£2.8m Over Spend	£2m Under Spend	£3.11m Under Spend	£1.043m Under Spend	£1.793m Under Spend	£3.193m Under Spend	£4.6m Under Spend	£2.5m Over Spend	£2.9m Over Spend			N/A	N/A	N/A	<b>⇔</b>	Local measu
56	The percentage of the planned in year capital programme delivered in year	Finance		New Perform	nance Indicato	r	78% Delivered	Forecast Of 100%	Forecast Of 98%	Forecast Of 93.8%	85.50%	Forecast Of 99%	Forecast Of 93%			N/A	N/A	N/A	<b>1</b>	Local measu

			Priority	Performan	ice 2014/15	- Annual In	dicators											Appe	ndix A
			Historical Performance					Last	Year's Perform	nance	Current Year's Performance 2014/15 Performance							Bench	markin
Ref. No.	Key Performance Measure	Departmental Responsibility	2008/09 Result	2009/10 2010/11 Result Result		2011/12 Result	2012/13 Result	End of Year 2013/14	2013/14 Target RAG		End of Year 2014/15		this time last year	Percentage improvement / decline			London National Average		
nco	ouraging Civic Pride																		
57	The percentage of people who believe people from different backgrounds get on well together	Strategy Team - Sal Asghar	49.1%	56.0%	Survey not conducted	52%		Survey not	conducted				S	urvey not	condu	ted		Local n	measi
58		Strategy Team - Sal Asghar	59.2%	56.0%	Survey not conducted	58%		Survey not conducted					S	Survey not conducted				Local n	neas
59	The percentage of Looked After Children (LAC) achieving 5 GCSE grades A*-C (including English and Maths)	Children's Services - Vikki Rix									2014/15 data relates to Summer 2015 exams			<b>↓</b>	1	<b>⇔</b>	%		
60	The percentage of pupils eligible for Free School Meals (FSM) achieving 5 GCSE grades A*-C (including English and Maths	Children's Services - Vikki Rix	33.3%	38.5%	45.5%	49.5%	49.1%				2014/15 data relates to Summer 2015 exams			Ţ	1	<b>⇔</b>	%		
nab	oling Social Responsibility																		
61	The percentage of children in Reception recorded as obese	Children's Services - Vikki Rix	12.1%	14.1%	13.8%	13.7%	13.2%	Data due December 2014	14.0%	Awaiting data				<b>J</b>	1	↔	%		
62	The percentage of children in Year 6 recorded as obese	Children's Services - Vikki Rix	24.2%	23.6%	24.2%	26.9%	25.1%	Data due December 2014	24%	Awaiting data				<b>J</b>	1	<b>⇔</b>	%		
63	The percentage of pupils achieving 5 GCSE grades A* - C (including Maths and English)	Children's Services - Vikki Rix	45.1%	51.7%	57.2%	58.6%	60.2%	Awaiting data	At or above national average	2013/14 data relates to Summer 2014 exams	2014/15 data relates to Summer 2015 exams			<b>J</b>	1	↔	%		
64	The percentage of pupils achieving Level 4 or above in both English and Maths at Key Stage 2	Children's Services - Vikki Rix	72%	70%	71%	78.3%	75.0%	Awaiting data	At or above national average	2013/14 data relates to Summer 2014 exams	2014/15 data relates to Summer 2015 exams			Ţ	1	↔	%		
irov	ving the Borough																		
65	The number of affordable homes delivered	Regeneration - Dan Pope			144	372	347	575 (provisional)	472 by 2014	G				1	1	$\leftrightarrow$	%	Local n	neasi
66	The percentage of Council homes made decent	Housing Services - Tom Hart												1	1	$\leftrightarrow$	%		
67	The percentage of working age population with no qualifications	Strategy Team - Stuart Whitaker	23.9% (2008)	18.9% (2009)	17% (2010)	13.8% (2011)	13.9% (2012)	15.7% (2013)	Achieve London average by 2015	R				<b>J</b>	1	↔	%		
68	The percentage of working age population qualified to at least Level 4	Strategy Team - Stuart Whitaker	20.5% (2008)	22.4% (2009)	26.6% (2010)	27.1% (2011)	26% (2012)	28.2% (2013)	3%-4% gap with London average	R				<b>↓</b>	1	↔	%		
69	Median weekly earnings for full-time workers living in the area	Strategy Team - Stuart Whitaker	£499.40 (2008)	£523.70 (2009)	£496.70 (2010)	£500.80 (2011)	£549.20 (2012)	£521.60 (2013)	£25 gap with London average (£588.30)	R				<b>J</b>	1	<b>⇔</b>	%		
70	The percentage of working age people on out of work benefits	Strategy Team - Stuart Whitaker	16.9% (May 2008)	18.3% (May 2009)	17.7% (May 2010)	17.2% (May 2011)	17.1% (May 2012)	16.1% (May 2013)	Not applicable	n/a				Increa	se / ded	rease	%		Г

				Welfare Reform Indicators - 2014/15 Performance	
Indicator Sou	rce Frequency	Historical Performance Results	2012/13 Performance Results  Apr:12 May:12 Jun:12 Jul:12 Aug:12 Sep:12 Oct:12 Nov:12 Dec:12 Jan:13 Feb:13 End of Year 2012/13	2013/14 Performance Results	2014/15 Performance Results    Terret 2014/15   Terret 20
macator soci	requency	End of Year End of Year End of Year End of Year 2008/09 2009/10 2010/11 2011/12	Apr.12 May.12 Jun-12 Jul-12 Aug.12 Sep-12 Oct.12 Nov.12 Dec.12 Jan-13 Feb-13 End of Year 2012/13	Apr.13 May.13 Jun.13 Jul.13 Aug.13 Sep.13 Oct.13 Nov.13 Dec.13 Jan.14 Feb.14	End of Year 2013/14 Apr.14 May.14 Jul.34 Aug.14 Sep.14 Oct.34 Nov.14 Dec.14 Jan.15 Feb.15 End of Year 2014/15 London National last year ama period freshing.
Benefits Percentage of Council Tax collected Elec	vate Monthly		··· 29.4% ··· 55.5% ··· 82.05% ··· 94.6% 94.5%	29.40% 55.60% 81.30%	97.25% 93.5% 11.60% 20.70% 29.50% 38.50% 46.70% 55.70% 94.0% 94.0% 97.3% 0.17% <b>G</b>
Percentage of Council Tax collected Elec  The projected percentage of Council Tax collected Elec	vate Monthly	93% 92.9% 92.9% 94.1%  New Performance Indicator	29.4% \$5.5% 82.06% 94.6% 94.5%	29.40% 55.60% 81.30%	97.35% 92.5% 11.60% 20.70% 29.50% 38.50% 46.70% 55.70% 94.0% 94.0% 96.3% 97.3% 0.17% G
	vate Monthly	96.1% 95.9% 94.8% 96.4%	32.76% 55.5% 79.1% 95.1% 97.1%		93.59 (Cast intention)
Total housing benefit recipients Ele	vate Monthly	New Performance Indicator	27,384 27,540 27,367 27,393 27,414 27,379 27,500 27,399 27,481 27,456 24,340 Awaiting N/A	22,960 23,166 23,207 23,159 23,102 23,047 23,048 23,037 22,948 22,814 22,876	22,799 N/A 22,719 22,274 22,831 22,874 22,913 N/A Local Messure Reduction 6.0% N/A
	vate Monthly	New Performance Indicator	New Performance Indicator	New Performance Indicator 23,694 23,679 22,656 23,644 23,632	23,637 N/A 23,603 23,594 23,576 22,480 22,488 N/A Local Measure Reduction -2,6% N/A
Residents claiming Jobseekers Allowance NO	MIS Monthly	6,075 6,844 6,889 7,526 (5.4%) (6.0%) (5.8%) (6.3%)	7,375 7,217 6,997 6,943 6,791 6,954 7,155 7,212 7,131 7,233 7,401 <b>7,323</b> (6,2%) (6,1%) (5,9%) (5,8%) (5,7%) (5,8%) (6%) (6,1%) (6%) (6,1%) (6,1%) (6,2%) (6,1%) N/A	7,156 6,937 6,659 6,432 6,244 5,874 5,546 5,350 5,153 5,197 5,142 (6,0%) (5,8%) (5,6%) (5,4%) (5,2%) (4,9%) (4,6%) (4,4%) (4,3%) (4,3%) (4,3%)	5.301 N/A 4.905 4.789 4.453 4.409 4.286 (4.0%) (3.9%) (3.6%) (3.6%) (3.5%) N/A 2.5% 2.3% Reduction -33% N/A
The number of people affected by the Benefit Cap	vate Monthly	New Performance Indicator	New Performance Indicator	New Performance Indicator 194 448 624 804 905 1,019 1,163	1,277 N/A 278 552 788 1,050 1,220 N/A Local Messure Increase N/A
The number of people affected by the Benefit Cap who have	Monthly	New Performance Indicator	New Performance Indicator	New Performance Indicator	45 N/A 1 1 0 6 0 N/A Local Measure Reduction N/A
returned to work / got jobs  Total Discretionary Housing Payment budget Elev	vate Annual	New Performance Indicator	New Performance Indicator	Annual Indicator (44) (45)	E330,002 N/A 1 (2) (8) (8) (8) Annual infector E3382,437 N/A Local Messure N/A
Total amount of Discretionary Housing Payments committed spend   Ele-	vate Monthly	New Performance Indicator	New Performance Indicator	65,146.56 £29,082.61 £11,218.20 £34,212.87 £103,414.15 £24,492.17 £259,814.69 £177,325.44 £190,096.43 £266,742.19	1188,190.20 (1331.19.20 E131,118.28 E174,886.13 E100,865.24 E57,904.29 E80,596.77
Percentage of Discretionary Housing Payments committed spend	vate Monthly	New Performance Indicator	New Performance Indicator	15.00 (£5,146.56) (£34,229.17) (£45,447.37) (£79,660.24) (£183,074.39) (£207,566.56) (£467,381.25) (£644,706.69) (£834,803.12) (£1,101,545.30) (50 0.39% 2.61% 3.47% 6.08% 13.97% 15.84% 35.66% 49.18% 63.69% 84.04%	(E1.286,965.59) E1,1-15,1-02
against budget  Number of Monthly discretionary Housing Payments made  Elec	vate Monthly	New Performance Indicator	36 82 127 153 201 205 246 319 383 403 503 <b>611</b> N/A	0 11 48 79 143 312 340 510 677 863 1,138	1,380 N/A 22 108 300 435 499 588 Local Measure N/A
(cumulative)  Percentage of all school children eligible for Free School Meals  (read)	Idren's Services Annual	No data No data available available 24.8% 28.7%	Annual Indicator 27% N/A		285 N/A Annual Indicator 24.20% 16.90% N/A
(FSM)  Of those eligible, the percentage of children who take up Free School Meals (FSM)  Chil	Idren's Services Annual	No data No data available 81.7% 74.5%	Annual Indicator 78.9% 74.3%		75% 7-0% Annual Indicator 85.0% 83.2% 4-8% <b>G</b>
Housing and Homelessness					
	vate Quarterly	97.2% 96.0% 96.8% 95.5%			97.35% 96.5% 95.15% 95.23% 97.16% 96.96% 95.63% 96.80% 99.20% Local Measure
	vate Quarterly using and Monthly	New Performance Indicator  New Performance Indicator	45.4% 42.8% N/A  New Performance Indicator		BS-85%   N/A   38.15%   40.99%   38.92%   Local Measure   Reduction   0.1%   N/A     Local Measure   Increase   N/A
Env	ironment Monthly using and Monthly	New Performance Indicator  No data No data available available 113 246	New Performance Indicator		
Env	rironment Monthly	available available 113 246  No data No data available available available 113 246	1,172 1,190 1,187 1,188 N/A	01 (138) (205) (303) (372) (474) (568) (659) (707) (762) (819) 1218 1299 1240 1294 1299 1312 1314 1373 1,375 1,382 1,377	55   N/A   359.4   359.4   N/A   Increase 31.6%   N/A   1438   1433   1423   1424   1189   1189   N/A   1 1225%   N/A
The number of homeless applications from families  How	using and Monthly	available available  New Performance Indicator	New Performance Indicator	Data available at the end of year	Data not available Local measure Awaiting data
	rironment using and rironment Monthly	New Performance Indicator	New Performance Indicator	Data available at the end of year	120 (Jan 2014) Local measure Awaiting data
The number of evictions from Council homes Env	using and prironment Quarterly	No data No data 97 29	17 N/A	12 13 8 10 7 10 12 6 3 12 3 (25) (25) (33) (43) (50) (60) (72) (78) (81) (93) (96)	8 6 (83) N/A 11 (2) (29) (8 6 (83) Local measure Increase 517% N/A
The number of harassment and illegal evictions Hov	using and monthly irronment	New Performance Indicator	New Performance Indicator	New Performance Indicator         41         14         9         16         9           (55)         (64)         (80)         (89)	9 1/A 12 17 18 24 12 8 Local measure decrease V/A
The number of people affected by under-occupancy / bedroom tax	wate Monthly	New Performance Indicator	New Performance Indicator	n/a 1,646 1,629 1,594 1,599 1,636 1,607 1,626 1,636 1,606 1,548	1,600 N/A 575 648 622 1,254 total measure1.6% N/A
The percentage of those affected by under-occupancy / bedroom tax who are in arrears (all charges incl. water and sewage charges; heating; caretaking; non dependant deductions)	vate Monthly	New Performance Indicator	New Performance Indicator	n/a 52.74% 51.38% 49% 50.72% 48.72% 46.67% 51.58% 51.80% 45.45% 41.41%	4LIS N/A 48.7% 47.3% 50.0% 40.80% Local measure 22.1% N/A
How many people have down-sized their property as a result of under occupancy / bedroom tax	using and monthly	New Performance Indicator	New Performance Indicator	10 9 10 12 6 10 10 8 6 3 10 (19) (29) (41) (47) (57) (67) (75) (81) (84) (94)	5 N/A 2 (2 4 1 2 2 (13) Local measure Increase N/A
How many people want to downsize and are on the waiting list as a Hou result of under occupany / bedroom tax	using and Monthly	New Performance Indicator	New Performance Indicator	New Performance Indicator 176 187 ⋯ 213	227 N/A Local measure Increase N/A
Skills and Employment	TOTAL CONTROL OF THE PARTY OF T				
Percentage of 16 to 18 year olds who are NEET Chi	Idren's Services Quarterly	9.0% 7.9% 6.90% 6.50%	6.2% 7.9% 5.1% 5.40% <6%	7.6% 15.3% 6.6%	58% < 6% 6.5% Data not yet At national 3.8% 5.2% 3.1% A
Percentage of working age population with no qualifications NO	MIS Annual	23.9% 18.9% 17% 13.8% (2008) (2009) (2010) (2011)	Annual Indicator 13.9% (2022)		15.7% Adhies London Annual Indicator Ann
Achievement of a Level 3 qualification by the age of 19 Chi	Idren's Services Annual	35.6% 40.3% 42.90% 49.20%			Available Spring 2035 TRC Annual Indicator TRC Awaiting data
Working age population qualified to at least Level 1 NO	MIS Annual	60.5% 66.8% 70.4% 74.7% (2008) (2009) (2010) (2011) 46.6% 52.8% 54.8% 59%	Annual Indicator 75.3% N/A  Annual Indicator 61.7% N/A		71.9% N/A (2013) N/A 84.2% 84.4%
Working age population qualified to at least Level 2 NO  Working age population qualified to at least Level 3 NO	MIS Annual MIS Annual	46.6% 52.8% 54.8% 59% (2008) (2009) (2010) (2011) 33.4% 39.2% 37.5% 42.5%	Annual Indicator (2022) N/A Annual Indicator 43.6% N/A	Annual Indicator  Annual Indicator	S.6.9K   N/A   Annual Indicator   N/A   75.5/K   72.5/K   √ 4.5/K   N/A
Working age population qualified to at least Level 3 NO  Working age population qualified to at least Level 4 NO	MIS Annual	(2008) (2009) (2010) (2011) 20.5% 22.4% 26.6% 27.1%	(2012) 26% 3%-4% g		22.5 3%-4% gap 3%-4% gap 3%-4% gap 3%-4% gap 4
Percentage of economically active people in employment NO	MIS Quarterly	(2008) (2009) (2010) (2011) 63.40% 62% 62.0% 64.3%	64.9% 63.2% 62.3% 62.9% with Lond	on the state of th	2%-3% Spp Data not yet Data not yet 2%-3% Spp 30 30 50 50 50 50 50 50 50 50 50 50 50 50 50
	MIS Quarterly	9.3% 12.3% 12.7% 12.4%	12.2% 12.5% 13.3% 13.4% N/A	14.6% 14.6% 13.5%	with London
Median earnings for full time workers living in the area (per week) NO	MIS Annual	£499.40 £523.70 £496.70 £500.80 (2008) (2009) (2010) (2011)	Annual Indicator (2012)	th Annual Indicator	Dublished   Dublished   Dublished   Dublished   E25 gap with   E013    E31.60   E
Health and Social Care			(ZUZZ) AMPTAGE		nerite   Nerite
	Idren's Services Quarterly	No data No data 410 427 available available			460 < 440   443   448   467   450   429   430   N/A   N/A   Reduction   3.2%   N/A
	Idren's Services Monthly		583 880 664 729 559 611 821 650 613 820 763 8,475 N/A (1,463) (2,127) (2,856) (3,415) (4,026) (4,847) (5,497) (6,110) (6,930) (7,693) 8,475 N/A	(1,324) (2,033) (2,013) (3,341) (4,142) (4,037) (0,034) (0,073) (7,400) (0,113)	8856 N/A 591 612 663 665 510 719 N/A Not available Reduction 9.92% N/A
	Idren's Services Monthly	No data No data No data	171   219   225   199   195   191   197   219   175   259   271   2586   N/A   25	(263) (437) (624) (766) (324) (1,134) (1,722) (1,733) (2,271) (2,009)	2890         N/A         242         309         357         406         270         411         N/A         N/A         N/A         Not available         Increase         116%         N/A           3,166         N/A          Assitting data          Assitting data         N/A         Local Measure         Increase         N/A
	LFT Quarterly	available available available available			339 276 325 383 339 339
applications Cor	nmunity Services Monthly ult and Quarterly	No data No data No data available	New indicator - data not available   New indicator   N/A   New indicator - data not available   New indicator   N/A	150 214 253 323 267 216 236 261 215 365 399 150 (364) (617) (940) (1,207) (1,423) (1,659) (1,920) (2,135) (2,500) (2,809) 28 43 33 1014	38 Average quarterly
Crime	nmunity services			(71) (104)	(\$43) 1/4 00 26 00 (DO) 00 00 10 V/A CLGH IMPESSIVE INCRESSE TV/A
Cor	ult and nmunity Services Monthly	No data No data No data available available available available available			1470 Reduction 83 173 262 366 479 Reduction 1296 n/s
Serious acquisitive crime rate per 1,000 population	nmunity Services Monthly	No data No data available 29.88 30.6  No data No data 29.88 30.6	27.78 27.94 27.47 26.88 26.68 26.63 26.71 26.72 26.46 26.63 <b>26.58</b> 29	26.78 27.02 26.93 27.02 26.93 26.86 26.68 26.40 25.80 24.88 22.37	22.18 Reduction 22.20 21.53 20.73 20.14 19.86 Reduction 22.63 n/s 23.0% G
	ult and Monthly ult and Monthly Monthly	available available 1,770 1706	110 250 384 534 667 787 943 1,060 1,195 1,333 1,454 1,588 Reduction		1,991 n/s 172 336(+19%) 529 793 989 n/s Local Messure Increase 25.3% N/s
Cor	nmunity Services	No data No data available available No data No data available No data No data No data 20%	25% 25% 22% 21% Reductic		25% Reduction N/A 20% 26% 23% 23% 23% 28% 28% 28% 19% 24% G
The number of serious youth violence offences Cor  The number of motor vehicle offences (all crimes)  Adt	mmunity Services Monthly ult and Monthly	No data available available 207 236  No data No data No data No data available availab		4 25 31 45 60 75 94 107 120 135 158 n 251 506 704 943 1,157 1,364 1,578 1,800 1,962 2,149 2	176         Reduction         12         23         41         54         69         Reduction         Reduction         London up by 18%         ↓         15.0%         R           2.494         Reduction         187         377         516         659         834         Reduction         Local Measure         □         -30.0%         G
Cor	nmunity Services   Monthly	available available 2009		1.00	NOULIUN LULA IMPENI É